

# Stress on rights of consumers

**Lucknow (PNS):** Consumer Coordination Council, Delhi, Bharatiya Rashtriya Upphokta Sangh, Bharatiya Manak Bureau and Consumer Guild (all from Lucknow) jointly organised a seminar to bring awareness among consumers here on Wednesday at State Industrial Training Institute, Aliganj. President of Consumer Coordination Council Ramaben Mavani presided over the seminar.

Stressing on the rights of consumers, president of Bharatiya Rashtriya Upphokta Sangh Arun Kumar Mishra said cash memo was the right of every consumer as it was a proof of purchases made by him. He expressed concern over the lack of awareness among urban consumers about their rights. The Central and state governments gave priority to

solve the problems of business community and ignored the problems of consumers, Mishra added.

President of Consumer Coordination Council Ramaben Mavani demanded that consumer rights should be made more strong in the country, particularly in Uttar Pradesh. She also expressed concern over huge pendency of consumer complaints in UP. Mavani appealed to the state government to give priority to the consumer issues.

Director and chief of Bharatiya Manak Bureau RK Sharma emphasised on the importance of Hallmark sign at the time of purchasing gold products. Vice-president of Consumer Coordination Council RK Kaplas maintained that students should join consumer movement and become aware about the rights of consumers.